



Send a release
Member sign in
Become a member
For journalists
Global sites

Search

Advanced Search

Products & Services News Releases



Products & Services

Knowledge Center

Browse News Releases

Contact PR Newswire

See more news releases in: [Retail](#), [Legal Issues](#)

LetterChamp Announces the Launch of Its Consumer Advocacy Service

Innovative new service allows unhappy consumers to obtain hassle-free refunds and product replacements

TRACY, Calif., Dec. 10 /PRNewswire/ -- A new consumer advocacy service called LetterChamp launched today, promising to help its clients obtain cash refunds or product replacements from manufacturers, retailers and service providers around the country.

"Although many companies claim to offer good customer service, they don't always deliver it," said Allen Banez, founder and president of LetterChamp based in Tracy, CA. "We give consumers a voice that is heard. We work directly with high level executives and business owners of the companies in question to quickly and professionally resolve disputes in our clients' favor."

Visit <http://youtube.com/letterchamp> to hear Mr. Banez explain the services of the LetterChamp.

Many consumers who try to represent themselves often get lost in a Byzantine maze of confusing rules, regulations and phone extensions, only to give up in frustration. LetterChamp's professionals have developed an effective and courteous process that successfully breaks down walls to get its clients fair compensation for their grievances.

LetterChamp is a full-service firm, handling aspects of the dispute resolution process, including research, documentation, written correspondence, phone calls, and product returns.

Company founder Allen Banez has a passion for getting LetterChamp's clients the quality products and excellent customer service they paid for and deserve.

Mr. Banez got the idea for LetterChamp when he was approached by a friend who complained his car had transmission problems right after the warranty expired. The friend felt he had been ripped off, but he was too busy with work and family responsibilities to pursue remedial actions. So Mr. Banez took on his friend's case, and within 19 days successfully negotiated with the auto manufacturer to replace his friend's transmission for free. Thus, the LetterChamp was born.

Early LetterChamp clients have had similar successes.

"I retained LetterChamp to represent me in a grievance I had with a local car dealership" says Jocelyn Domingo, a registered nurse with four children in Sacramento, CA. "The dealer said it would cost me \$700 to replace each of the run flat tires on my minivan and they had no other cheaper alternatives. I replaced a damaged tire at that same dealership a year ago. LetterChamp wrote the corporate headquarters and worked with them in order to find me a cheaper alternative. I saved over \$1,400 for the exact same tires and the car manufacturer gave me a \$600 refund for the tire that was replaced a year ago since the dealer did not reimburse me for the tire rim exchange, which they should have. In total, I saved over \$2,000. Thank you LetterChamp!"

LetterChamp represents consumers with a skillful attitude that is bright and cheerful but never rude. LetterChamp knows how to get its consumer clients what they deserve.

LetterChamp has successfully collected refunds and product replacements from a variety of companies in multiple industries, including: auto manufacturers, car dealers, computer companies, electronics firms, household appliance manufacturers, major retailers, consumer goods, airlines, hotels, car rental agencies, health equipment and products, high end clothing manufacturers, office supply firms and entertainment corporations for music concerts.

LetterChamp backs its own service with a 100 percent customer satisfaction guarantee. LetterChamp is compensated as follows. Upon retention, consumers pay a nominal \$25 retainer fee, for which LetterChamp will research the dispute and company, write letters to the top four executives, handle follow-up phone calls with the company, and cover

RSS Feeds

Print

Email

Share it ▾

Blog it ▾

Blog Search ▾

Other News Releases in Retail

Smart for Life(R) Cookie Diet Available at Discount Drug Mart Throughout Ohio

Apple Rush Co., Inc. Expands Its West Coast Distribution

Masterbuilt Chooses Concept Inc. for Major Marketing Initiative

Other News Releases in Legal Issues

Clinic Manager Pleads Guilty in Medicare Fraud Scheme

Phoenix Asphalt Paver Sentenced to Prison for Tax Evasion

SIIA Says 21-Month Federal Jail Sentence for Software Pirate Demonstrates Consequences of Software Piracy

Journalists and Bloggers

Visit PR Newswire for Journalists for releases, photos, ProfNet experts, and customized feeds just for Media.

View and download **archived video** content distributed by MultiVu on The Digital Center.

postage and handling of letters and product returns. Upon successful resolution of the product dispute, LetterChamp will receive a cash commission from the client valued at one third of the award. The clients will always be responsible for the shipping, handling, insurance and phone calls expenses less the \$25 retainer fee. LetterChamp will also advise clients if their case is not worth pursuing.

About LetterChamp, LLC

Founded in 2006 and based in Tracy, CA, LetterChamp offers consumer advocacy services to clients nationwide. The company applies proprietary methods and processes that are proven to successfully resolve most consumer disputes, all the while representing its clients with a professional, cheerful attitude. For more information, visit the company on the Web at <http://www.letterchamp.com>

Contact:
Allen Banez
(650) 892-6272
abanez at letterchamp dot com

SOURCE LetterChamp

[About PR Newswire](#) | [Contact PR Newswire](#) | [PR Newswire's Terms of Use Apply](#) | [Careers](#) | [Privacy](#) | [Site Map](#) | [RSS Feeds](#)
Copyright © 1996-2010 PR Newswire Association LLC. All Rights Reserved.
A United Business Media company.